



# KING WATER FILTRATION MUNICIPAL SERIES WARRANTY

## **ECO SERIES / SIGNATURE SERIES / PLATINUM SERIES MUNICIPAL WATER TREATMENT SYSTEMS**

King Water Filtration™ warrants to the end user ("customer") that its tanks between (9" - 13" diameter), valves, bypass's, fittings, housings and all filtration media ("Covered Items") will be free from defects in material and workmanship under normal use and service for a period of 10 years for (KW-ECO-MUN-948, KW-ECO-MUN-1252, and KW-ECO-Mun-1235-NB), 15 Years for (KW-SIG-MUN-1054 and KW-SIG-MUN-1354), and 20 Years for (KW-PLA-MUN-948, KW-PLA-MUN-1054, KW-PLA-MUN-1252, KW-PLA-MUN-1354) when used in accordance with our recommendations.

## **LIMITATIONS AND RESPONSIBILITIES**

King Water Filtration's obligation to the customer under these warranties shall be limited, at its option, to replacement or repair of Covered Items by these warranties, labor is not covered. Prior to return or repair of Covered Items, the customer must obtain an RMA (Return Merchandise Authorization) number from the company and at our sole option, return the Covered Items freight prepaid. Any Covered Item repaired or replaced under these warranties will be returned prepaid standard freight to the original point of shipment. Expedited freight options are available at customer expense.

No warranty is made with respect to defects or damaged due to neglect, misuse, alterations, accident, misapplication, physical damage, or damage caused by fire, acts of God, or freezing. These warranties apply only to the original purchaser so long as the purchaser owns/lives in the home in which the unit was originally installed. Customer must register their system with King Water Filtration™ within 30 days of purchase\* in order to obtain a warranty. Warranty will discontinue after the unit is removed from the location where it was originally installed. Warranty begins on the date of delivery of product to the customer. Installation of any system on water conditions outside of or beyond the recommended specs of any system voids any warranty. All warranties are non-transferable.

King Water Filtration™ gives this warranty to the customer in lieu of all other warranties, express or implied, including without limitation any implied warranties of merchantability or fitness for a particular purpose or treatment of certain water and hereby expressly disclaims all other such warranties. King Water Filtration's liability hereunder shall not exceed the cost of the product. Under no circumstances will King Water Filtration™ be liable for any incidental or consequential damages or for any other loss, damage or expense of any kind, including loss of use, arising in connection with the installation or use or inability to use the Covered Items or any water treatment system the Covered Items are incorporated into. These warranties are governed by the laws of the state of Nevada and may change at any time without notice.

***\*\*\*Failure by California and Quebec residents to complete the product registration form does not forfeit their warranty rights, however it is still highly recommended\*\*\****

King Water Filtration's trademarks and exchange dress may not be utilized as a part of association with any item or administration that isn't King Water Filtration™ or the property of King Water Filtration™ in any way that is probably going to cause perplexity, or in any way that criticizes or disparages King Water Filtration™. All trademarks not possessed by King Water Filtration™ that show up are the property of their separate proprietors, who might be partnered with, associated with, or supported by King Water Filtration™.

## **PERFORMANCE GUARANTEE**

King Water Filtration™ guarantees the performance of its products. Our guarantee assures the end user that appropriate levels of contaminants are being removed and there is no leaching of toxins from any system components. This guarantee provides a refund of the purchase price under the following conditions:

1. System recommendations will be provided by King Water Filtration™ based on lab tests or a detailed description of the existing water conditions as provided by the customer.
2. Filtration system is installed by a licensed plumber as recommended and is in operation for 30 to 90 days.
3. An independent third party laboratory test report is requested and provided at customer's expense and chosen by King Water Filtration™. If results indicate lack of performance, King Water Filtration™ will research results of report, installation procedures, and other relative details. Recommendations will be discussed and implemented at customer's expense based on researched cause of results. If subsequent testing shows satisfactory performance, King Water Filtration™ will reimburse the customer with replacement cartridges up to the cost of testing to have these results posted on the King Water Filtration™ website. All details on the report except city, state, zip code, and specific system description would be excluded. If King Water Filtration™ exhausts all attempts to increase the performance within a stated reasonable time period and is unable to correct the issue, the King Water Filtration™ will offer an RMA for the return of merchandise for refund.